

Need to Knows: Mobility

Overview:

Mobility as a Service (MaaS) integrates various "over-the-air" transport services into a single mobility service accessible on demand. Due to the shift into a remote-workforce environment, the mobility landscape is growing exponentially. Companies are being forced to either provide devices and services or reimburse an employee's personal equipment. Conversations are continuing to shift to focus on a more secure-mobile-access environment. As these business processes mature, there will be discussions at the highest level of the path forward and knowing the benefits, and setbacks of each scenario will be crucial.

Key Benefits:

- The Personal Touch: allows for personalized services to build relationships between users and transport providers.
- Utilize eSIM and VoLTE technology to allow for cross country and carrier voice and shared data plans with a user-friendly management dashboard.
- Control applications and policies with company-provided or BYOD (Bring Your Own Device) to secure company and sensitive data and minimize the mobile threat landscape.
- Consolidate and organize the mobility spend into a single bill while proactively monitoring for incorrect billing/taxing, savings, and right-sizing data pools to save more money than the service costs.
- Future-proof connections requiring POTS lines and remain Emergency, Fire, Elevator, etc., compliant while saving money.
- Easy Route Planning: allows users to plan journeys using multiple transport methods.
- Simplified Payments: allows users to pay for transportation using phones, smartwatches, and bank cards.



Components of Mobility:

Services: Voice & Data, Data Only, eSIM, VoLTE

Managed Mobility as a Service (MMaaS or MMS)

Telecom/Technology Expense Management (TEM)

Mobile Device Management (MDM)

POTS Line Replacement

